

WiFi Access Terms and Conditions

We hope you enjoy using the complimentary WiFi service onboard.

This Policy sets out the terms and conditions on which WiFi access (“the Service”) is provided by us, Brittany Ferries, free of charge to all passengers (“the Customer”).

Scope

This Policy applies to all customers and to all other users of the Service.

Extent of the Service

The Customer undertakes to use personally the login access provided on his personal boarding card.

We have no responsibility for, or control over, the Internet Services you access and do not guarantee that any services are error or virus free.

We have no responsibility for, or control over, the information you transmit or receive via the Service.

Except for the purposes of network and security diagnostics we do not examine the use to which you put the Service or the nature of the information you send or receive.

We do not guarantee:

- the availability of the Service;
- the speed at which information may be transmitted or received via the Service; or
- that the Service will be compatible with your equipment or any software which you use.

The users have no claim against us, in the event of the interruption, problem of speed or non-availability of the Service.

We do not guarantee the security of the information which you may transmit or receive using the Service or located on any equipment utilising the Service and you accept that it is your responsibility to protect your information and have adequate security (in terms of equipment and procedures) to ensure the security, integrity and confidentiality of your information and data.

We reserve the right at all times to withdraw the Service, change the specifications or manner of use of the Service.

Your use of the Service

We have taken reasonable measures to restrict access to downloads or streaming to some online content to help provide quicker connections and to provide a better service to the Customer.

You must not use the Service to access Internet Services, or send or receive e-mails, which:

- ✓ are defamatory, threatening or which could be classed as harassment;
- ✓ contain obscene, profane or abusive language or material;
- ✓ contain pornographic material (that is text, pictures, films, video clips of a sexually explicit or arousing nature);
- ✓ contain offensive or derogatory images regarding sex, race, religion, colour, origin, age, physical or mental disability, medical condition or sexual orientation;
- ✓ contain material which infringe third party’s rights (including intellectual property rights);
- ✓ in our reasonable opinion may adversely affect the manner in which we carry out our business; or
- ✓ are otherwise unlawful or inappropriate;

The Service to access Internet Services may not be used to spam. Spam includes any of the following activities:

- ✓ sending any unsolicited email that could be expected, in our judgement, to provoke complaints.
- ✓ sending email that does not accurately identify the sender, the sender's return address, and the email address of origin.
- ✓ sending unsolicited email without identifying in the email a clear and easy means to be excluded from receiving additional email from the originator of the email.
- ✓ collecting the responses of unsolicited email.
- ✓ posting messages to an online forum or newsgroup that violate the rules of the forum or newsgroup.

Music, video, pictures, text and other content on the internet are copyright works and the Customer should not download, alter, e-mail or otherwise use such content unless certain that the owner of such works has authorised its use by you.

We recommend that you do not use the service to transmit or receive any confidential information or data and should you choose to do so you do so at your own risk.

The Service is intended for consumer use only. The WiFi access may not be used in a manner that damages Brittany Ferries's reputation or goodwill. We have all rights to sue in defamation for the reputation.

Criminal Activity

You must not use the Service to engage in any activity which constitutes or is capable of constituting a criminal offence, either in the United Kingdom, in France or in any state throughout the world.

You agree and acknowledge that we may be required to provide assistance and information to law enforcement, governmental agencies and other authorities.

You agree and acknowledge that we may keep data about the MAC (Media Access Control) address of any devices which access the Service, the times when they have accessed the Service and the name of the ferry.

Brittany Ferries informs that in order to comply with national and international Laws and regulation, involve the obligation to retain data for a period of 12 months. They can be transmitted at a judicial request.

You further agree we are entitled to co-operate with law enforcement authorities and rights-holders in the investigation of any suspected or alleged illegal activity by you which may include, but is not limited to, disclosure of such information as we have, and are entitled to provide by law, to law enforcement authorities or rights-holders.

Other Terms

The resale of the Service is not permitted.

You agree to compensate us fully for any claims or legal action made or threatened against us by someone else because you have used the Service in breach of these terms and conditions.

This agreement is governed by the law of France.

I confirm that I accept these terms and conditions as the basis of my use of the WiFi access provided. I undertake to comply with these terms and conditions. I acknowledge that IT equipment, I shall use, the content and the use by myself of the service is under my sole responsibility.